



ACCOMMODATION QUALITY POLICY

Risk Assessment

Our on-site team conducts a risk assessment for each apartment we rent or homestay family we partner with. We include images of each accommodation on our system after every initial viewing, measure risks at the time of viewing and any action points needed to bring the accommodation to our minimum requirements are listed for actioning.

Minimum requirements for all accommodation

- Located in a safe area of the city, which is straightforward to access from our most common internship host company office locations
- Apartments in resident compounds with security gate and guard
- Proximity to public transport lines
- Private bedroom with adequate storage for clothing and other personal items
- Shared living room with sofa
- Shared bathroom with western toilet and hot shower
- Shared kitchen with basic cooking utensils and either gas or electric hobs
- Shared washing machine within the apartment
- Air Conditioning or central heating where applicable
- Wi-Fi
- Basic Cleaning products available
- No physical hazards identified

Apartments

Pagoda Projects sources apartments in suitable areas of the cities in which we deliver programmes. Most apartments we provide are based on 3 participants sharing, but occasionally we may opt to rent studio apartments for individual participants. We sublet apartments to participants, including their name on the lease contract for the duration of their stay. Our minimum standards specifically for apartments include:

- Fire escape route clearly marked
- Instructions in English for using electrical appliances
- Both Fire alarm and Carbon monoxide alarm are set up and in good working order
- Bedrooms within apartments roughly of equal size where possible
- Cleaning carried out before each new participant moves into their room.
- WeChat groups established for each apartment for quick time response to any issues or maintenance

Homestay

Pagoda Projects works closely with host families across our destinations. Our minimum standards specifically for homestays include:

- Family's attitude to the programme fosters a positive relationship with the participant. A friendly environment which is free from any kind of discrimination, abuse or harassment.
- A private bedroom with ample storage available.



PAGODA PROJECTS
BEYOND WORK EXPERIENCE

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